



COVID 19



EVALUATION

Mental Models, Roles + Approaches

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What are the implications?



MENTAL MODELS



ROLES



APPROACHES

Mental models

- VUCA
- Systems + actors
- Generative (collective) learning

Roles

- Insight facilitator
- Critical friend
- 'What works' advisor

Approaches / Tools

- **Research based theories** of change + action – as *starting points* – to be tested + adjusted as you go
- **Contextualized questions** “What works for whom in what conditions and why?” (*particularize before you generalize*)
- **Mixed methods** – *applied in real time + linked to key functions (adaptive management)*